

Workplace Violence Prevention: The Healthcare Physical Environment



Overview

- Physical layout
- Flexibility
- Lighting
- Technology
- Design
- Human behavior
- Walk through practice



Physical layout

- Visibility
 - Hallways - unobstructed views
 - Blind corners - mirrors
- Access
 - Entrances - unit open, locked, monitored
 - Patient rooms
- ER issues



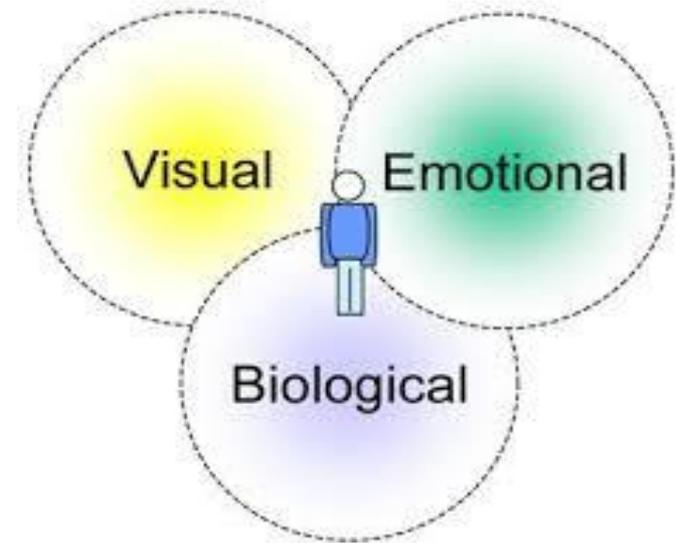
Physical Environment Flexibility

- How is the physical space used flexibly, safely?
- Moving
 - Equipment
 - Furniture
 - Patients



Lighting

- Exterior - night lighting
- Interior lighting
 - Visibility
 - comfort, calming



Technology

- Alarm systems
 - Nursing station
- Personal alarms
 - Security response
- Patient rooms
 - High-tech equipment
 - Beds



Design Elements

- Color
 - Dimmable
 - Warm
- Lighting
 - Calming
 - Engaging
- Furniture
 - Comfortable
 - Bolted down



Walk Through Practice

- Who's responsible?
- Who's involved?
- What to look for?
 - Checklist
 - Listen to staff
- What about follow up?
 - Prioritize
 - Plan

