



DOSH Hazard Awareness eBulletin

November 17, 2010

#7HB2010

Attention: *Retail businesses in Washington state*

In 2008, a worker was trampled to death during a major sales event at a large retail store.

With some planning and action, you can keep your employees safe around crowds of excited holiday shoppers. Here are some key resources that can help:

- [Crowd Management Safety Tips for Retailers](#) (Fact Sheet from OSHA)
- [A news release](#) (OSHA)
- [Crowd Management Guidelines](#) and [Special Events Checklist](#) from the National Retail Federation
- [Violence in the Workplace: Learn to Play it Safe](#) (run time: 14 minutes)

In addition, learn about [Accident Prevention Program \(APP\) rules](#) that apply to Washington-state employers. [APP](#) and other workplace resources are available on our [Safety webpage](#).

Please share this bulletin with others in your industry and safety networks.

This bulletin was developed by L&I's Division of Occupational Safety and Health (DOSH) to alert employers, labor groups, and employees to potential hazards associated with work activities. This is not a rule and creates no new legal obligations. The information provided includes suggested guidance on how to avoid workplace injuries. DOSH recommends you also check the related rules for additional requirements.



Do you know how to prepare for and safely manage crowds during major shopping events?